



**ISLAND SAVINGS CENTRE COMMISSION**  
**THURSDAY, November 10, 2011**  
**2:30 pm/ ISC Board Room**

**AGENDA**

- |    |  | Pages         |
|----|--|---------------|
| 1. | <b><u>APPROVAL OF AGENDA:</u></b>  | 1-2           |
| 2. | <b><u>ADOPTION OF MINUTES:</u></b>   |               |
|    | M1      October 13, 2011 Minutes   | 3- 8          |
| 3. | <b><u>BUSINESS ARISING FROM THE MINUTES:</u></b>   |               |
|    | BA1      15 Passenger Van<br>- Staff Report, B. Coleman                                  | 9-10          |
|    | BA2      Aquannis Centre Redevelopment update<br>- Staff Report, J. Elzinga, D. Williams | 11-12         |
| 4. | <b><u>DELEGATIONS:</u></b>   |               |
| 5. | <b><u>DEPARTMENT REPORTS:</u></b>  |               |
|    | DR1      PROGRAMMER, YOUTH OUTREACH:   | Verbal Report |
|    | DR2      COORDINATOR, OPERATIONS DIVISION:   | Verbal Report |
|    | DR3      MANAGER, ARTS & CULTURE DIVISION:   | Verbal Report |
|    | DR4      MANAGER, ISLAND SAVINGS CENTRE DIVISION:  | Verbal Report |
| 6. | <b><u>CORRESPONDENCE:</u></b>  |               |
|    | C1      October 25, 2011-- Kidsport Cowichan   | 13            |
| 6. | <b><u>UNFINISHED BUSINESS:</u></b>   |               |
|    | UB1      No Unfinished Business  |               |
| 7. | <b><u>NEW BUSINESS:</u></b>  |               |
|    | NB1      North Side of Island Savings Centre/University Way Tour<br>- J. Elzinga         |               |

NB2 North Side of Island Savings Centre Parking Agreement  
- Staff Report, J. Elzinga, B. Coleman

14-17

8. **QUESTION PERIOD:**

9. **CLOSED SESSION:**

10. **NEXT MEETING:**

- Next Regular Meeting proposed for December 8, 2011.

11. **ADJOURNMENT:**

**DISTRIBUTION: Full Agenda Package:**

Councillor A. Siebring  
Councillor J. Winfrey  
Councillor G. Seymour  
Councillor T. Duncan  
Councillor D. Haywood

Director K. Cossey  
Director L. Duncan  
Director G. Giles  
Director B. Harrison  
Director L. Iannidinardo  
Alternate Director L. Heinio  
Mayor R. Hutchins

**AS WELL AS:**

Mr. R. Austen, General Manager, Parks, Recreation & Culture, CVRD  
Mr. M. Kueber, General Manager, Corporate Services Department, CVRD  
Mr. J. Ellis, Manager, Corporate Planning, CVRD  
Mr. J. Elzinga, Manager, Island Savings Centre  
Ms K. Schrader, Manager, Arts & Culture, CVRD  
Mr. J. Wakeham, Manager, Facility, Fleet and Transit, CVRD  
Mr. B. Coleman, Operations Coordinator, CVRD  
Ms D. Begley, Youth Outreach Programmers, ISC  
Mr. W. Jones, Chief Administrative Officer, CVRD  
Mr. D. Devana, Administrator, District of North Cowichan  
Mr. T. Ireland, Administrator, City of Duncan

Minutes of the regular meeting of the Island Savings Centre Commission held in the Centre Board Room, 2687 James Street, Duncan, on Thursday, October 13, 2011 at 2:30 pm.

**PRESENT:** Councillors: A. Siebring, D. Haywood, T. Duncan,  
G. Seymour, Alternate Director L. Heinio

**ALSO**

**PRESENT:** R. Austen, General Manager, Parks, Rec & Culture  
J. Ellis, Manager, Corporate Planning  
M. Kueber, General Manager, Corporate Services  
J. Wakeham, Manager, Facility Fleet & Transit  
J. Elzinga, Manager, Island Savings Centre  
K. Schrader, Manager, Arts & Culture  
A. Plunet, Recording Secretary

**CALL TO ORDER**

The Island Savings Centre Commission Chair called the meeting to order at 2:30 p.m.

Members of the Friends of the Cowichan Theatre Society were welcomed and invited to listen to the proceedings of the meeting.

**APPROVAL OF  
AGENDA  
11-35**

**It was moved and seconded that the agenda be approved as presented.**

**MOTION CARRIED**

**ADOPTION OF  
MINUTES  
11-36**

**It was moved and seconded that minutes of the Island Savings Centre Commission regular meeting of September 8, 2011 be approved.**

**MOTION CARRIED**

**DELEGATION**

No Delegation

**DEPARTMENT  
REPORTS**

**DR1**

**YOUTH OUTREACH  
REPORT**

No Youth Outreach Report.

**DR2**

**OPERATION  
REPORT**

Report submitted by North/Central Cowichan Facility Coordinator B. Coleman:

- The Hydro Box graffiti wrap project has been completed.

- Although additional damage was discovered to the storm drains, the cost of repairs has come in under the allotted budget.
- New additions to the door replacement project will include push buttons opening for the handicapped.
- The HVAC system has begun to show wear due to the age of the equipment.

**DR3  
COWICHAN  
THEATRE REPORT**

Manager, Arts & Culture, CVRD K. Schrader reported:

- Times Colonist newspaper article October 8, 2011 comments on "The case for more arts funding" with stats on the arts as a significant revenue generator for the CRD based on a recent report.
- The new Arts & Culture Guide was advertised as an insert in the Cowichan News Leader and was received positively by the public; future editions including a second spring addition have been discussed, with production costs to be carried by the newspaper.
- The Arts & Culture presentation was given recently to the Retired Government Workers Association.

The act of balancing the scheduling of adding more live broadcasts such as the Bolshoi Ballet while considering the potential of over-programming and reaching a saturation level for shows was voiced as a concern requiring consideration.

**DR4  
ISLAND SAVINGS  
CENTRE MANAGER  
REPORT**

Island Savings Centre Manager J. Elzinga stated:

- The Island Savings Centre survey elicited 315 responses from the public, through electronic survey and hand written response. Final statistics will be presented to the Commission as part of the budget process.
- University Way road work has begun with pre-work development anticipated by mid November.
- Cowichan Theatre Technical Director M. Schaefer was commended for his recent work to upgrade the Cowichan Arena sound system.
- Oct. 20 the ISC will participate in the ShakeOut BC earthquake drill, with sounds projected to the hallways by the Technical Director.
- The Sport Wall of Fame in the Cowichan Aquatic Centre has outgrown its space. Discussion has taken place to potentially move the display to the ISC Multi Purpose Hall hallway.

**CORRESPONDENCE**

**C1**

In a September 28, 2011 letter, Ms Letty Roberts spoke on problems associated with the lack of available parking spaces in the ISC Parking Lot, due in part to student use, and suggested reallocation of dedicated spaces.

In response, highschool students have been informed that they are not to

take up the parking spaces, and additional time restricted parking spots have been designated.

The letter was received and filed.

**UNFINISHED  
BUSINESS**

**UB1**

A September 23, 2011 letter from the City of Duncan, advised that Councillor Sharon Jackson will be the City's alternate representative to the Commission. The appointment of an alternate with the Municipality of North Cowichan will be discussed following the November election of Officers.

**UB2**

Jacob Ellis, Manager of Corporate Planning, presented a Staff Report on ISC Staffing, Services & Capital Sustainability Plan – Year One.

The proposed plan, if implemented, would in part achieve strategic actions for the ISC facility. The financial impacts of the proposed plan would depend on the implementation timetable, and what portions are eventually approved for implementation. Phase one (years 1-3) costs of the Plan are estimated at \$26.08 per \$100,000 in assessed value for total onetime costs, with an additional \$14.67 per \$100,000 in assessed value in ongoing costs.

Three available implementation options were identified and submitted to the Commission for direction:

Option #1 Needs Based Approach.

- Those projects deemed critical would be funded first, with less critical projects coming in years two and three.

Option #2 Proactive Approach

- Implementation of phase one (years 1-3) costs start with the greatest increase in year one, a reduced increase in year two and a further reduced increase in year three.

Option #3 Balanced Approach

- Total costs of phase one (years 1-3) divided evenly over the three year period to ensure an even set of increases annually.

It was recommended that direction be provided regarding the preferred 3 year funding approach for year one implementation of the proposed ISC staffing, services and capital sustainability plan. Upon receiving Commission direction, an implementation plan report will be prepared to accurately detail the potential requisition impacts of the plan in 2012.

Discussion ensued. Direction was given by the Commission to recommend Option #3, a balanced approach, to set a tentative direction for a newly

elected Commission in 2012.

11-37

**It was moved and seconded that the Island Savings Centre Commission recommend the balanced approach of Option #3 of the Island Savings Centre Staffing, Services and Capital Sustainability Plan; and that**

**The Commission endorse the report in principle for the entire 9 year Sustainability Plan.**

**MOTION CARRIED**

As Option #3 will be the first phase of a 9 year phase, the report will be made available to the public once all the information has been received.

UB3

Oct. 5, 2011 Staff Report on Historical Requisition Figures

Provided for information purposes, historical requisition figures for the Island Savings Centre were submitted from 1977 to 2011, showing an average requisition increase of 4,92%, with significantly less spent on services and infrastructure than all other areas of the CVRD.

It is the opinion of management that the best practice to maintain the infrastructure is to fund annual capital with requisition or sponsorship funds as well as to put funds into the reserves annually. As no funds are currently being put aside to fund long term capital expansion or replacement, the existing capital equity is being used up to fund day to day capital upkeep.

UB4

Licensing in Dressing Rooms Report

An October 3, 2011 Staff Report followed up on the discussion at the Island Savings Centre Commission meeting of September 8, 2011, in which management reported the difficulties in implementing the Alcohol, Tobacco and Drug policy instituted in 2006, which put the onus of reporting the consumption directly on operations staff.

The two options discussed at the September Commission meeting included Maintaining the status quo, and Licensing the dressing rooms. Two significant areas of that discussion included liability and budget.

It is management's belief that moving to license the dressing rooms and provide beverage service could control the risk and thereby lessen liability. The other issue for discussion was whether the service would break even, or if there was intent of profit, which could potentially be a worse situation than the current one.

Management does not recommend an intent for profit scenario, and

recommended direction from the Island Savings Centre Commission regarding application for the licensing of arena dressing rooms, with service provided on a break-even basis.

11-38

**It was moved and seconded that the Island Savings Centre Commission approve an application for the licensing of Arena dressing rooms, with service to be provided on a break even basis.**

**MOTION CARRIED**

**NEW BUSINESS**  
**NB1**

Recreation Infrastructure Grant Announcement

A Provincial News Release announced \$30 million in recreational infrastructure funding available in order to offer BC families greater access to recreation facilities. Applications will be considered for project approval with the limit of one application per community. Regional Districts will have the opportunity to submit more than one application.

**NB2**

Welcome Signage

Management requested direction from the Commission regarding the provision of welcoming signage in languages in addition to English, in an attempt to strengthen relationships between the CVRD and the local First Nations community and to attempt to make all residents of the Cowichan Valley feel welcome.

Statistics shared by the Intercultural Society described the various languages spoken in the Cowichan Valley. As the local aboriginal population is approximately twice the provincial average, and the visible minorities are approximately half the provincial average, management proposed three options:

Option #1 Welcome signage in English

Option #2 Welcome signage in English and Hul'qumi'num

Option #3 Welcome signage in multiple languages.

Discussion ensued. It was suggested that staff explore if second languages are spoken by internal staff, to assist with communication with the public.

11-39

**It was moved and seconded that the Island Savings Centre explore signage that reflects a welcome to the Hul'qumi'num community, and that staff investigate the expertise of staff who speak other languages.**

**MOTION CARRIED**

Mark Kueber, Jacob Ellis and the delegation of the Friends of the Cowichan Theatre left the meeting at 3:05 pm.

**CLOSED SESSION**  
**11-40**  
3:10 pm

**Motion that the meeting be closed to the public in accordance with the Community Charter Part 4, Division 3, Section 90, subsection d(1) (c) Labour Relations.**

**CSM1**

Adoption of Closed Session Minutes of March 24, 2011.

**CSR1**

Labour Relations {Sub (1) (c)}

**CSR1**  
**Labour Relations**  
**{Sub (1) (c)}**  
**11-42**

**It was moved and seconded that the Commission rise without report, and return to the Open Session of the meeting.**

**MOTION CARRIED**

**ADJOURNMENT**

**11-43**  
4:40 pm

**It was moved and seconded that the October 13, 2011 Commission meeting be adjourned.**

**MOTION CARRIED**

The next regular Island Savings Centre Commission Meeting will be held November 10, 2011, or at the call of the Chair.

Certified Correct:

\_\_\_\_\_  
Chairperson

\_\_\_\_\_  
Secretary

\_\_\_\_\_  
Dated:





## STAFF REPORT

### ISLAND SAVINGS CENTRE COMMISSION OF NOVEMBER 10, 2011

<b>DATE:</b>	November 10, 2011	<b>FILE NO:</b>
<b>FROM:</b>	Brad Coleman, Cowichan Facility Operations Coordinator, Facility, Fleet & Transit Management Division	<b>BYLAW No:</b>
<b>SUBJECT:</b>	2004 GMC Savana G3500 15 Passenger Van Disposal Options	

**Recommendation/Action:**

*That the Island Savings Centre Commission provide staff with direction on the disposal of the capital asset described as 2004 GMC Savana G3500 15 Passenger Van.*

**Relation to the Corporate Strategic Plan:**

Provide Exceptional Recreation, Cultural and Parks Services.

**Background:**

The 2004 GMC Savana G3500 15 passenger was purchased in 2008 from the Maxwell International Baha'i School. At the October 14, 2010 Island Savings Centre Commission meeting the Commission supported staff's recommendation to phase out these types of vehicles from the CVRD's corporate fleet. At the July 28, 2011 Commission meeting, the ISC Manager reported that the Centre's 15 passenger van was in the process of being sold.

**Option 1**

**Financial Impact:** *(Reviewed by Finance Division: For discussion purposes only.)*

No financial impact for straight across trade in.

**Option:**

Trade-in value of the current 2004 GMC has been estimated by a local Chevrolet dealer to be between \$13000 and \$17000. This would allow for a possible straight across trade for a 2006-2008 7 passenger minivan. The dealership contacted is confident a vehicle can be located for this transaction.

**Option 2**

**Financial Impact:**

Surplus of undetermined value from the sale of the vehicle replaced back into the Capital Reserve fund for future Capital purchases.

**Option:**

Sell the current vehicle on the open market following approved CVRD capital asset disposal avenues. Offer to other CVRD departments for purchase, advertise in local papers and internet sites. Values online range from \$8000 to \$17000 for similar vehicles.

**Option 3**

**Financial Impact:**

Surplus of undetermined value from the sale of the vehicle replaced back into the Capital Reserve fund for future Capital purchases.

**Option:**

Sell vehicle through BC Bid or like auction. This should provide for a quick sale but the selling price will be determined by the number of interested parties.

Submitted by,

Brad Coleman  
Island Savings Centre, Facilities , Operations Coordinator

***Reviewed by:***

*Division Manager:*

***Approved by:***

*General Manager:*



## STAFF REPORT

### ISLAND SAVINGS CENTRE COMMISSION MEETING NOVEMBER 10, 2011

**DATE:** October 27, 2011

**FROM:** Denise Williams, Youth Outreach Programmer,  
John Elzinga, Manager, Island Savings Centre

**SUBJECT:** Aquannis Centre Re-Development

---

#### **Recommendation/Action:**

Provided for information and update.

#### **Relation to the Corporate Strategic Plan:**

Through the goal of a Safe and Healthy Community:

- Helps promote access for individual and community wellness by creating services for children and youth, allowing community members to seek employment and/or recreation opportunities.
- Achieves excellence through community partnerships, through an anticipated partnership with Vancouver Island University, and an expanded relationship with Duncan Dynamics gymnastics.

**Financial Impact:** *(Reviewed by Finance Division: N/A, information only at this time)*

General cost estimates are anticipated after a design planning exercise November 23<sup>rd</sup>, for the December Island Savings Centre Commission meeting.

#### **Background:**

In 2008, the Municipality of North Cowichan and City of Duncan built the Cowichan Aquatic Centre, and de-commissioned the Aquannis Centre. In 2009 Duncan Dynamics started a five year lease agreement with North Cowichan to occupy the main areas of the Aquannis Centre pool including the two tanks and one office area, leaving the change rooms, main lobby, boiler room, and mechanical rooms vacant.

In 2009, in community planning sessions for the new VIU Cowichan campus, childcare could not be incorporated into the campus design. At that time, discussions began on the Island Savings Centre taking a lead role in the provision of child care for the partners of Cowichan Place.

According to Social Planning Cowichan, the three major barriers to accessing child care are affordability, flexibility of hours, and the need for part time care. Providers of care name hiring and keeping qualified staff as their biggest concern. Social Planning Cowichan also claims that the population of children needing care will continue to increase, however, there has been a decrease of out of school care spaces, preschool spaces, and care for children 2-5 years old.

The Manager began discussing both childcare and the redevelopment of the front of the Aquannis Centre as a joint concept. North Cowichan Council at the meeting of April 6<sup>th</sup> approved in principle the redevelopment of this part of the Aquannis Centre for youth programming, but did not approve at that time the inclusion of childcare. Duncan City Council approved in principle the repurposing of the Aquannis Centre for youth outreach and childcare, but that details of the child care program parameters be provided before final approval.

At the May 2011 Island Savings Centre Commission Meeting, the commission carried the following motions:

1. That staff be directed to retain architectural services for the purposes of creating a conceptual design for the redevelopment of the south and west sides of the former Aquannis Centre. This conceptual design will include space for childcare, increased services for youth outreach, a better entrance for gymnastics, and staff support areas. Funding for these services would be from the allocated \$40,000 to upgrade the change rooms.
2. That staff be directed to provide a recommendation to the Island Savings Centre Commission at an upcoming commission meeting on the best options for child care in the Aquannis Centre space.

Island Savings Centre staff (John and Denise) began meeting with Vancouver Island University's Early Childhood Education and Child and Youth Care faculties. VIU introduced the concept of creating a teaching/learning centre for childcare, for both the development of staff with their university program, as well as providing the service to the community.

On Tuesday, November 8<sup>th</sup>, the Manager will be meeting with the Dean of Health and Human Services at VIU, and VIU's acting Cowichan Campus principal, to discuss solidifying the concept, and a draft operating budget.

On Wednesday, November 23<sup>rd</sup>, the hired architect will conduct a design charrette in the Aquannis Centre, with input from staff, VIU, and Duncan Dynamics gymnastics, to identify an appropriate conceptual design.

It is anticipated that the December Island Savings Centre Commission agenda will include a recommendation to the Commission on the best options for redevelopment of the Aquannis Centre, and the inclusion of child care in that space.

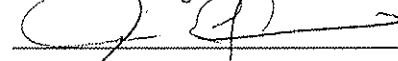
Submitted by,

Denise Williams  
Youth Outreach Programmer

John Elzinga, Manager,  
Island Savings Centre.

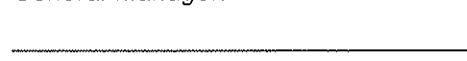
**Reviewed by:**

*Division Manager:*



**Approved by:**

*General Manager:*





# KidSport™ Cowichan

*The only score that matters is how many kids are playing the game!*

October 25, 2011

## Island Saving Centre

John Elzinga  
2687 James Street  
Duncan B.C. V9L 2X5

### Re: KidSport Silent Auction Donation – Gym Rental & Birthday Party Package

Dear John,

On behalf of KidSport Cowichan, I would like to thank you for your generous donation to our recent Silent Auction, held, Saturday October 15, 2011. Our fundraising event was extremely successful, and thanks to donors like you, we were able to raise over \$3400!

The goal of the KidSport Cowichan is to provide support to local children in order to remove financial barriers that prevent them from playing organized sport. To date, we have funded 92 children to play a season of sport and provided over \$15,000.00 in grant registrations. With community support from businesses like yours, we will continue to see these numbers rise.

Your commitment to KidSport Cowichan is genuinely appreciated and once again, we thank you for your bighearted support!

Sincerely,

Deb Savory, Chair  
KidSport Cowichan



So **ALL** Kids  
Can Play!



Mailing Address: KidSport Cowichan 2687 James Street Duncan, BC V9L 2X5  
[www.kidsportcowichan.com](http://www.kidsportcowichan.com)



## STAFF REPORT

### ISLAND SAVINGS CENTRE COMMISSION MEETING OF NOVEMBER 10, 2011

### SCHOOL DISTRICT 79 BOARD MEETING OF NOVEMBER 16, 2011

**DATE:** November 3, 2011

**FROM:** John Elzinga, Manager, Island Savings Centre

**SUBJECT:** Area between University Way Extension and North side of the Island Savings Centre

#### **Recommendation/Action(s):**

That the Island Savings Centre Commission approve in principle an agreement with School District 79, and School District 79 approve in principle that same agreement with the Island Savings Centre, for the Island Savings Centre's use of an approximate 7.5m x 60m strip of land on School District property between the north side of the Island Savings Centre, and the extension of University Way currently under construction.

#### **Relation to the Corporate Strategic Plan:**

Meets the objective of well coordinated land use plans and policies.

#### **Financial Impact:** *(Reviewed by the CVRD's Finance Division:\_\_\_)*

Preparation work and paving for this change over the existing contract is estimated at \$10,000. The Island Savings Centre will reduce expected minor capital expenditures in the 2011 budget to provide \$10,000 for this expenditure.

#### **Background:**

Work is currently underway on the extension of University Way from the existing roundabout to the Trans Canada highway. This portion of University Way is approximately 7.5m onto School District property, just north of the Island Savings Centre. Provided for information is a sketch of the Cowichan Place area, and a second plan focusing on this strip.

Island Savings Centre and School District staff saw an opportunity to use this area for additional parking for the Island Savings Centre.

For the use of this 7.5m wide section of land, it is proposed that the Island Savings Centre 2011 budget pay for any costs to alter the design and construction of this section of land, to narrow the landscaping to allow parking, costs currently estimated at \$10,000.

It is not anticipated that the School District has any need for this section of land.

If both the School District and the Island Savings Centre Commission approve in principle this agreement, alterations in design will occur in November, 2011, while the current construction equipment is on site, with expected cost efficiencies in doing the work.

A formal agreement will be brought to School District 79, the Island Savings Centre Commission, and the Cowichan Valley Regional District board once exact distances are ascertained.

Submitted by,

John Elzinga, Manager,  
Island Savings Centre.

**Reviewed by:**

Division Manager:

---

**Approved by:**

General Manager:

---



SCHOOL DISTRICT LOT B  
TOTAL AREA INCLUDING ROAD DEDICATION =  
5.526 ha.  
13.655 Acres

PLAN OF PROPOSED SUBDIVISION OF LOT 1, SECTIONS 18 AND 12, PLAN VP846686; THAT PART OF SECTIONS 18 AND 10, SHOWN AS CLOSED ROAD ON PLAN VP846690; THAT PART OF SECTIONS 18 AND 12, PLAN 11849, EXCEPT THAT PART IN PLAN 31554 AND VP846686; PART OF LOT 2, SECTIONS 18 AND 10, PLAN 2290, EXCEPT PARTS IN PLANS 8774, 10891, 11849, 13161, 21676, AND 31554 AND VP846686; EXCEPT PART IN PLAN 31554 AND VP846686; PARCEL A (D0 402860) OF LOT 1, SECTION 18, PLAN 13161, EXCEPT PART IN PLAN 31554; LOT 1, SECTION 18, PLAN 10456, EXCEPT THAT PART IN PLAN VP56389 AND VP76922; PART OF LOT 1, SECTION 18, PLAN VP83833; ALL WITHIN RANGE 6, QUAMBAHAN DISTRICT. D

B.C.G.S. 92B. 072  
Scale = 1:1000

ON 03/71  
Bourgeois and MAJOR (1985) find savings derived  
from observations between control monuments  
TABLE 1 TABLE 202108 AND 202109

- denishes control monument found
- denishes standard non post found
- denishes standard non post placed
- ▲ denishes inverse hub found
- denishes inverse hub placed

NF devices not found.  
 All distances are in metres and decimalised.  
 The plot lies within The Corporation of the District of North Cumbria  
 North Cumbria Integrated Survey Area No. 10.  
 To compute grid distances, multiply ground-level distances  
 by the combined factor 0.9996344.  
 The plot shows ground level measured distances.

**GLV LANDERS LAND SURVEYING INC.**  
Professional Land Surveyors  
Surveying & Mapping Services  
2801 Chesapeake Road  
Chesapeake, B.C. V0N 1J3 Tel. (506) 246-2363

DRAFT FOR DISCUSSION PURPOSES ONLY

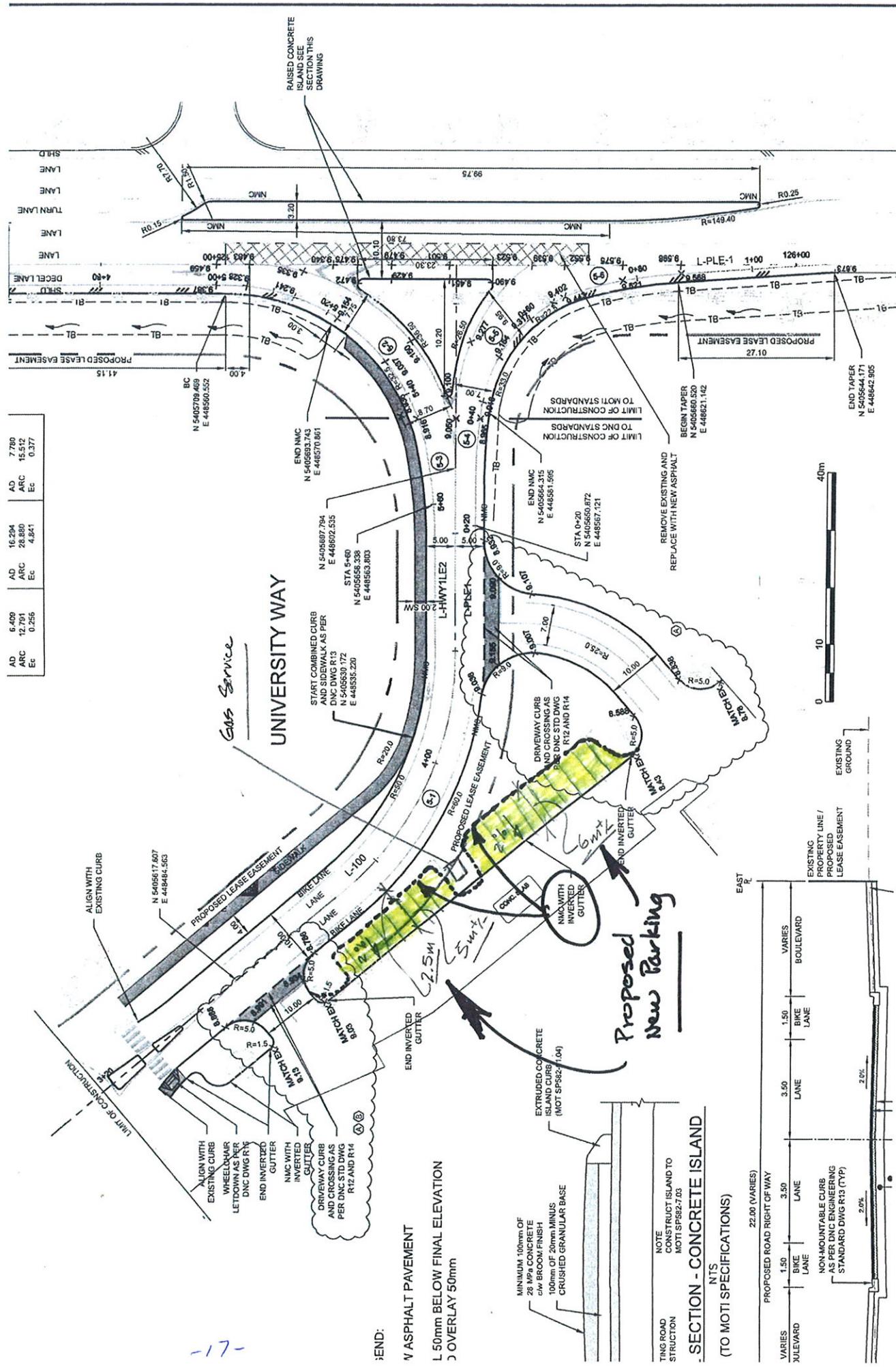
JAMES STREET

The field survey represented by this plan was completed by Gerald M. Lindberg, DCLS on the 10th day of June, 1960.

File No. GML07-4J9SUDPAUSE2



NB 2



-17-