APPENDIX ONE Attachment B

Performance Metrics

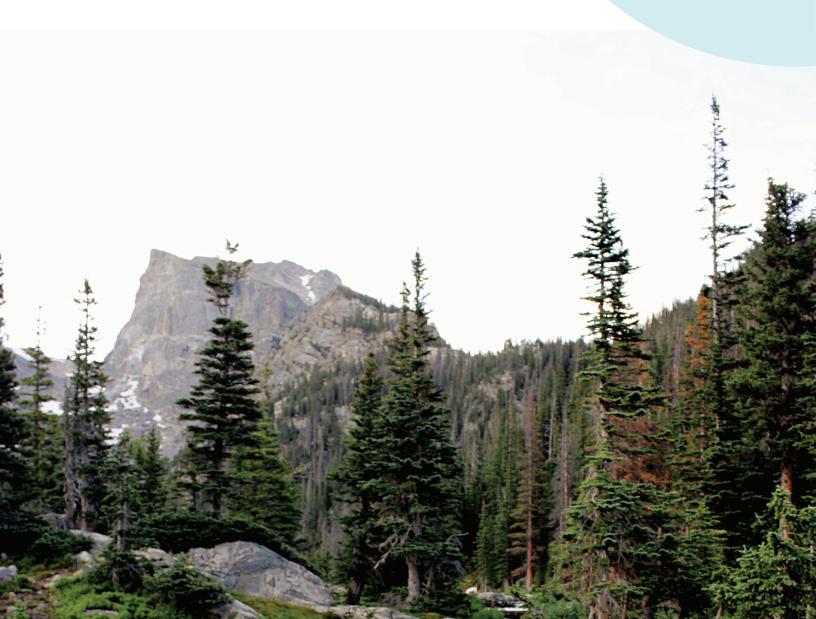


Table of Contents

	GATE AND ADAPT TO THE CLIMATE CRISIS	6
1.	Corporate GHG Emissions	7
2. 3.	Energy Consumption in Buildings Community GHG Emissions from Solid Waste	8
3. 4.	Drought Level	10
5.	Fire & Emergency Response Capacity and Coverage	11
MAN	NAGE INFRASTRUCTURE RESPONSIBLY	12
6.	Population Serviced by CVRD or Private Utility Services	13
7.	Solid Waste Stream Statistics	14
MAK	KE DISTINCT, COMPLETE COMMUNITIES	15
8.	Total Growth Statistics	16
9.	Percentage of Growth within Growth Containment Boundaries	17
10.	Hectares (Ha) of Community Parks in the CVRD and Managed by the CVRD	18
11.	Area of CVRD Managed Park/Capita/Electoral Area	19
12.	Recreational Trail Kilometres (km) in Community and Regional Parks	20
13.	CVRD House Prices	21
14. 15.	Housing Affordability Housing Growth and Unit Types	22 23
16.	Housing Starts	24
17.	Sales to Inventory Ratio for Housing	25
EXP	AND MOBILITY OPTIONS	26
18.	Mode of Transportation to Work by Electoral Area	27
19.	Percentage of Population within 400m of a Transit Line	28
PRC	OTECT & RESTORE NATURAL ASSETS	29
20.	Percentage of Area and Hectares Classified as Environmentally Sensitive	30
21.	Species at Risk	31
22.	Air Quality	32
STR	ENGTHEN LOCAL FOOD & AGRICULTURAL SYSTEMS	33
23.	ALR Exclusions and Inclusions	34
24.	Land in Food/Crop Production	35
ENH	IANCE REGIONAL PROSPERITY	36
25.	Median and Gross Incomes	37
26.	Labour Force by Industry	38
27.	Highest Level of Education in the CVRD	39
28.	Growth of Business in the Region	40
29	Internet Connectivity in the CVRD	41

Introduction

Appendix One I Performance Metrics includes the dashboard of performance metrics for the Official Community Plan for the Electoral Areas (Bylaw 4373/OCP). The structure of the OCP and the dashboard of metrics are linked in a hierarchical relationship that connects the performance metrics to the goals through objectives and policies.

A dashboard of metrics provides many benefits to a community plan including:

- providing clarity to qualitative policies by adding a quantitative (measurable) dimension; and
- providing feedback on the progress on implementing policies and achieving objectives over time.

Many policies are important for shaping discussion, choices and decisions, but they may not have aspects that are easily measured.

For any policy that has a performance metric, there are a number of factors that were considered:

- easily accessible available data;
- tracked in a consistent manner at regular intervals, so as to have consistency and show change;
- under the responsibility of a CVRD department or other government organization, which would also oversee the mandate to report on it; and
- linked directly to the spatial boundaries, jurisdiction and actions of the CVRD.

The following dashboard of metrics provides several key metrics for each policy area in the Official Community Plan for the Electoral Area to monitor the implementation of the policies.

How to Read this Document

Each of the eight policy area performance metrics corresponds with the Schedule A policy areas.



List of Tables

- **Table 1.1:** Corporate GHG Emissions in the CVRD (tonnes C02)
- **Table 1.2:** Residential Electric Total Consumption (kWh)
- Table 1.3: Residential Gas Total Consumption (Gj)
- Table 1.4: Landfill Waste and Associated Emissions in the CVRD
- **Table 1.5:** Weeks/Year with Extreme Drought Levels (4 on a scale of 1 to 4) in the East Vancouver Island Basin
- **Table 1.6:** Percentage of Electoral Area with Fire Service Protection
- Table 2.1: Number of Home Utility Connections in CVRD Serviced Areas
- **Table 2.2:** Waste Composition by Material Category Percentage
- **Table 2.3:** Diversion Potential by Material Type
- Table 3.1: Total Population, CVRD 1986–2017 with Estimates Projected to 2050
- **Table 3.2:** Percentage of Dwelling Units Growth Within and Outside the GCB from 2016–2020
- Table 3.3: Area of Community Managed Parks (Ha)
- **Table 3.4:** Park Area Per Capita (M2 Park/Person)
- **Table 3.5:** Kilometres of Trail Managed by the CVRD
- **Table 3.6:** Trail Length in Electoral Area (Kilometres)
- **Table 3.7:** Average Home Value by Type in the CVRD from 2007–2019
- **Table 3.8:** Owner Households Below Affordability Standard from 2006–2016
- Table 3.9: Renter Households Below Affordability Standard from 2006–2016
- **Table 3.10:** Percentage of Growth Between Housing Types in the CVRD from 2006–2016
- **Table 3.11:** Housing Types by Electoral Area
- Table 3.12: Housing Starts in the CVRD
- Table 3.13: Sales to Active Listing Ratio in the CVRD
- Table 4.1: Modes of Transportation to Work
- Table 4.2: Population's Proximity to a Transit Line in the CVRD
- Table 5.1: Environmentally Sensitive Areas (Ha) in the CVRD
- **Table 5.2:** Environmentally Sensitive Area Breakdown by Sensitive Environment Inventory Class in the CVRD
- Table 5.3: Number of Red- and Blue-Listed Animal Species within the CVRD
- Table 5.4: Number of Endangered Plant Species within the CVRD
- Table 5.5: Annual Mean PM 2.5 (ug/m3) from the Crofton Substation
- Table 5.6: Annual Mean PM 2.5 (ug/m3) from the Duncan Deykin Avenue

Table 6.1: Exclusions and Inclusions of Agricultural Land Reserve (Ha) in the CVRD

Table 6.2: Agricultural Land Use in CVRD (Ha)

Table 7.1: Median Gross Income by Region

Table 7.2: Labour Force Percentage by Industry Sector in CVRD

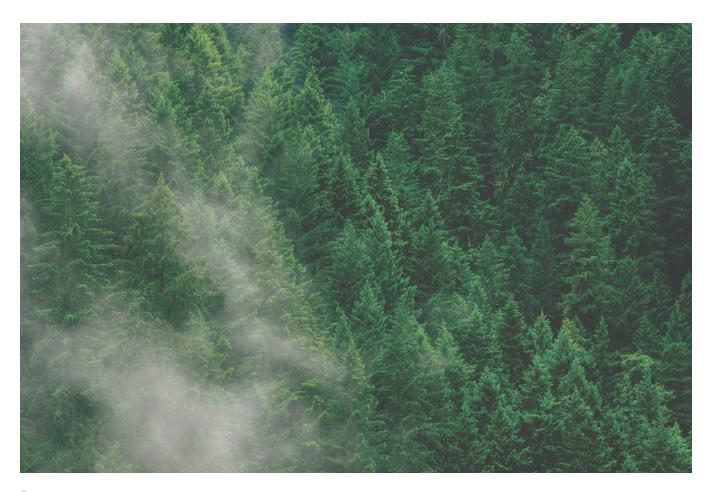
Table 7.3: Highest Level of Education in the CVRD Age 15+

Table 7.4: Businesses (with employees), 2011–2020 (December) in the

Cowichan Valley

Table 7.5: Percentage of Population/Households that have Access to 50/10

Internet – Cowichan Valley Regional District



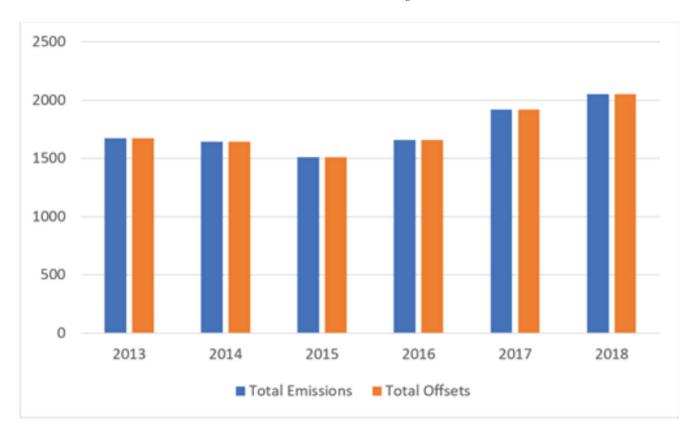
Mitigate & Adapt to the Climate Crisis

1. Corporate GHG Emissions

DESCRIPTION

This metric tracks the emissions produced from regional government buildings and operations and shows whether the region is emitting more or fewer GHG emissions over time per capita. The CVRD purchases carbon offsets to offset corporate emissions.

Table 1.1 Corporate GHG Emissions in the CVRD (tonnes CO₂)



SOURCES

2018 Climate Action Revenue Incentive Program Public Report

REPORTING PROTOCOLS

Data is tracked by the CVRD and reported on already, so inclusion of this information in each reporting cycle will be straightforward.

2. Energy Consumption in Buildings

DESCRIPTION

This metric tracks the level of use of primary energy sources in buildings in the region (electricity/gas), which is a proxy for emissions associated with buildings.

DATA

Table 1.2 Residential Electric Total Consumption (kWh)

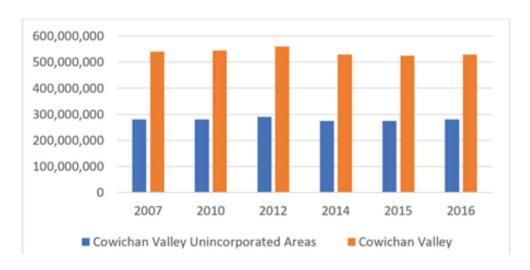
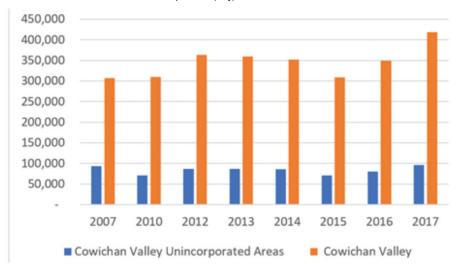


Table 1.3 Residential Gas Total Consumption (Gj)



SOURCES

Provincial Greenhouse Gas Emissions Inventory

REPORTING PROTOCOLS

This information is available through the provincial emissions tracking program and should be available for inclusion in each reporting cycle with minimal resources.

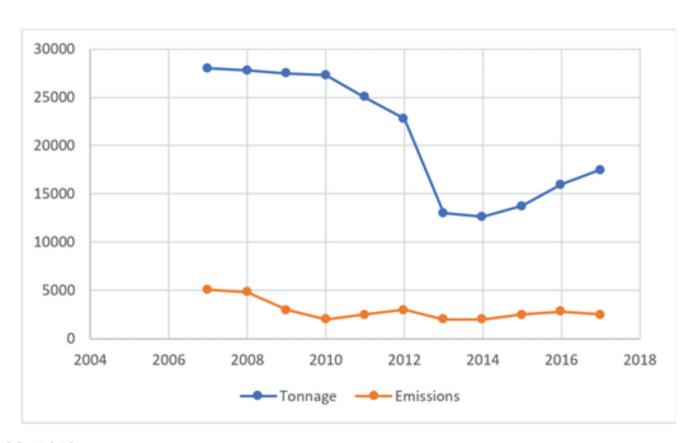
3. Community GHG Emissions from Solid Waste

DESCRIPTION

This metric tracks solid waste (tonnage) and associated emissions (tonnes CO₂) produced by CVRD residents and businesses.

DATA

Table 1.4. Landfill Waste and Associated Emissions in the CVRD



SOURCES

Provincial Greenhouse Gas Emissions Inventory

REPORTING PROTOCOLS

This information is available through the provincial emissions tracking program and should be readily available for inclusion in each reporting cycle.

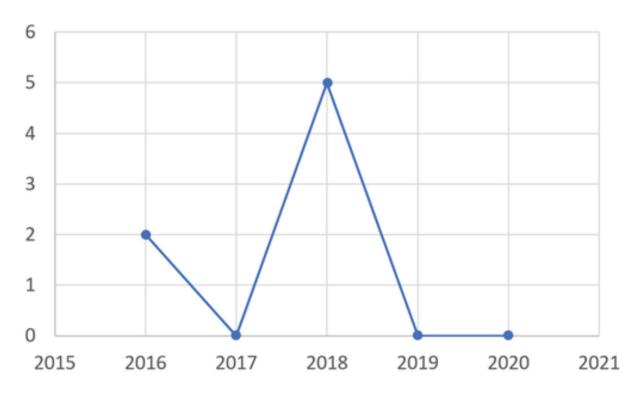
4. Drought Level

DESCRIPTION

Drought level is an important metric to track regarding impacts of climate change on freshwater bodies and farmland. This information is reported for the entire eastern side of Vancouver Island and provides important information on the relative change in drought levels over time to inform policy makers of general trends and potential responses required.

DATA

Table 1.5. Weeks/Year with Extreme Drought Levels (4 on a scale of 1 to 4) in the East Vancouver Island Basin



SOURCES

BC Drought Level Dashboard

REPORTING PROTOCOLS

Data is being updated every year by the province and reported through its Drought Dashboard online, and therefore is readily available for future reporting cycles.

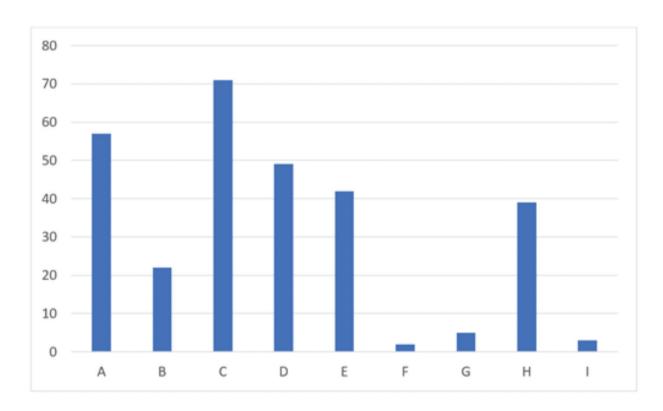
5. Fire & Emergency Response Capacity & Coverage

DESCRIPTION

This metric shows the percentage of the community that is covered by emergency services.

DATA

Table 1.6. Percentage of Electoral Area with Fire Service Protection



SOURCES

CVRD emergency services

REPORTING PROTOCOLS

The maps of emergency service coverage are available and continually being updated. GIS can take the information and undertake a dwelling unit count to identify what percentage of units in each electoral area are covered. It is expected to take one to two days of GIS time per reporting cycle to update.



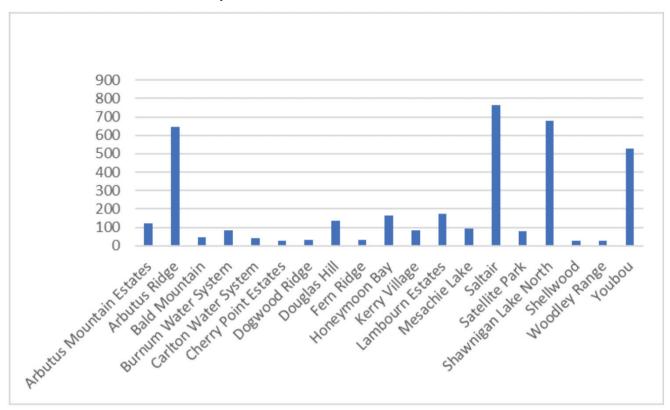
6. Population Serviced by CVRD or Private Utility Services

DESCRIPTION

Compact growth needs to be in serviced areas and monitoring growth in/out of these areas provides important information for planning and infrastructure investment decisions.

DATA

Table 2.1. Number of Home Utility Connections in CVRD Serviced Areas



- Number of home connections = 3,680
- Population Serviced = 16%

SOURCES

CVRD Engineering Dept

Water & Wastewater Utilities Review and Assessment for the Cowichan Valley Regional District (2017, pg. 22)

REPORTING PROTOCOLS

The engineering department keeps current numbers of dwelling units serviced by utilities. These numbers can be furnished to GIS, and it is expected to require up to two days of GIS work to update these numbers for every reporting cycle.

7. Solid Waste Stream Statistics

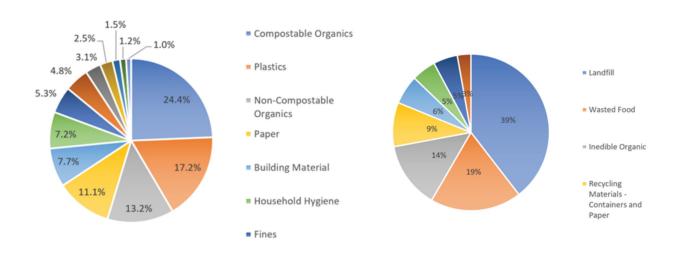
DESCRIPTION

The solid waste in the region is trucked to other regions for disposal, which emits greenhouse gas (GHG) emissions.

DATA

Table 2.2. Waste Composition by Material Category Percentage

Table 2.3 Diversion Potential by Material Type



SOURCES

Waste Composition (Solid Waste Management Plan Update: Amendment 4 (2018, pg.16-17) CVRD engineering department

REPORTING PROTOCOLS

The engineering department keeps these numbers current and can make them available for reporting cycles. 2018 data is the most current data as of August 2021.



Make Distinct, Complete Communities

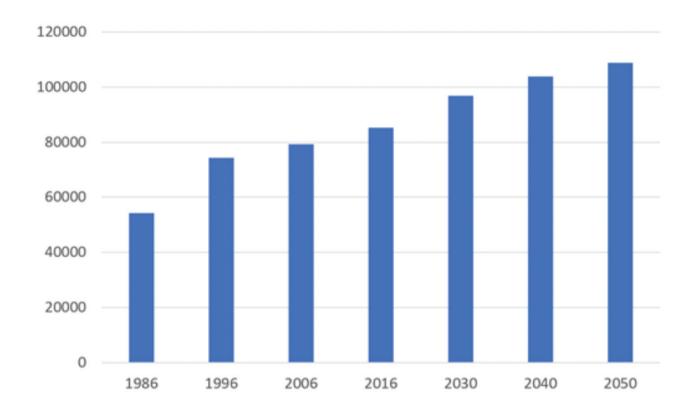
8. Total Growth Statistics

DESCRIPTION

Regularly monitoring the demographics and growth rates of the community is an important basis for decisions on many policies.

DATA

Table 3.1 Total Population, CVRD 1986–2017 with Estimates Projected to 2050



SOURCES

Long Range Projections of Population, Housing, and Employment in the Cowichan Valley Regional District (2019, pg. 14, 15).

REPORTING PROTOCOLS

Planning/GIS can readily access current census data for updates every reporting cycle.

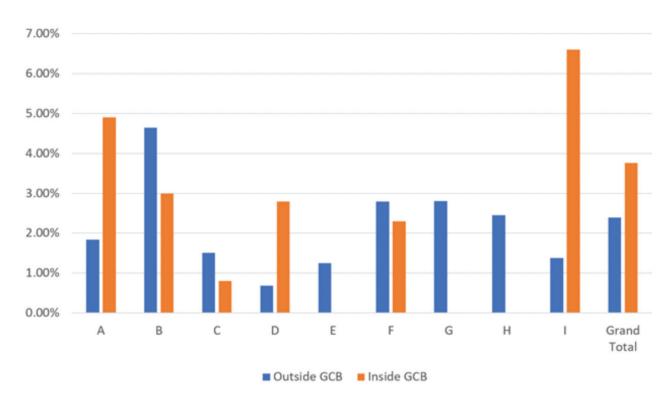
9. Percentage of Growth within Growth Containment Boundaries

DESCRIPTION

Minimizing sprawl and growing in a more compact manner is important to reduce environmental impacts and retain rural character. Tracking growth inside and outside the GCB will inform policy makers of how growth is being absorbed.

DATA

Table 3.2. Percentage of Dwelling Units Growth Within and Outside the Growth Containment Boundary from 2016–2020



SOURCES

Census data
CVRD building permit data

REPORTING PROTOCOLS

This information can be updated every five years with the new census information. A system can readily be established to record whether new permits are located inside or outside the GCB when they are issued and recorded as dwelling units. It is estimated to take the GIS team approximately two days to update this information for each five-year reporting cycle.

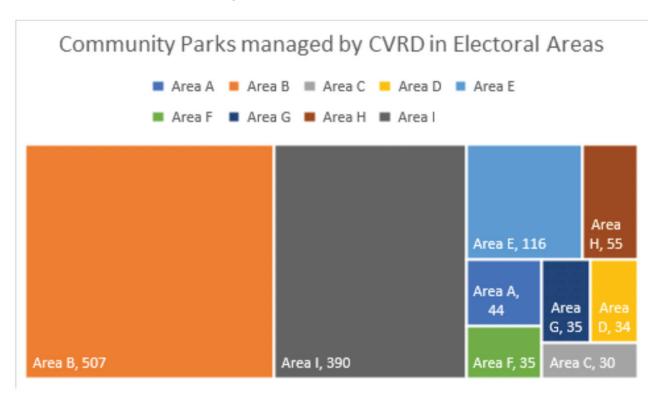
10. Hectares (Ha) of Community Parks in the CVRD and Managed by the CVRD

DESCRIPTION

Minimizing sprawl and growing in a more compact manner is important to reduce environmental Parks are an important part of the region's ecosystem and its residents' quality of life. Monitoring the growth of parks informs policy, plans and investment in parkland. This metric includes hectares (ha) of park in the CVRD that are managed by the CVRD. There are several types of parks (regional, provincial, federal) that are not included in this metric, and they vary significantly between electoral areas.

DATA

Table 3.3. Area of Community Managed Parks (Ha)



SOURCES

The CVRD parks department

REPORTING PROTOCOLS

The parks department maintains current information on the areas and locations of parks in the region and can provide this information. If additional spatial analysis is required, GIS can provide that information with approximately one day of work per reporting cycle.

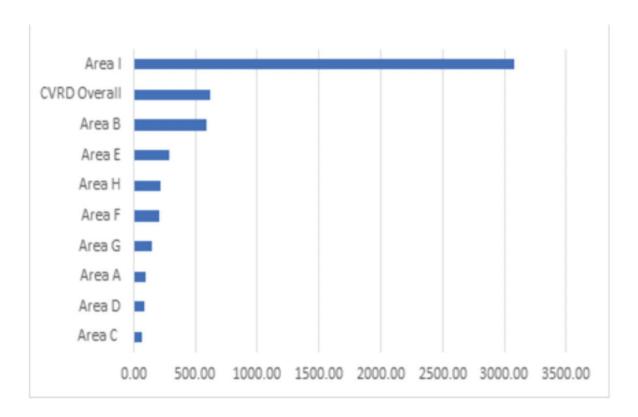
11. Area of CVRD Managed Park/ Per Capita/Electoral Area

DESCRIPTION

This metric shows the relative amount of CVRD-managed park area per person in each electoral area to indicate the relative availability of open space per electoral area population.

DATA

Table 3.4 Park Area Per Capita (M² Park/Person)



SOURCES

The CVRD parks department

REPORTING PROTOCOLS

The parks department keeps this data current, and GIS can provide an electoral area breakdown relatively easily, with an estimated one to two days of work for every reporting cycle.

12. Recreational Trail Kilometres (km) in Community and Regional Parks

DESCRIPTION

Trails are an important part of regional mobility and healthy living. Monitoring the growth of trails informs policy, plans and investment.

DATA

Table 3.5. Kilometres of Trail Managed by the CVRD

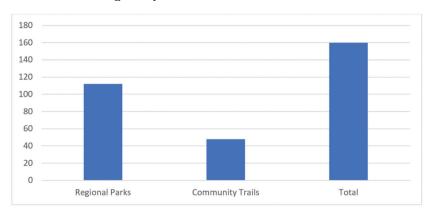
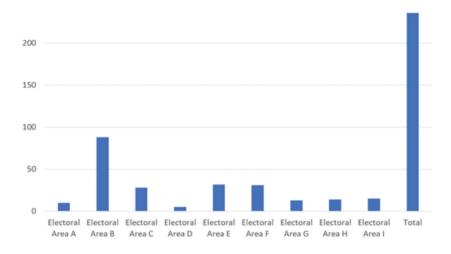


Table 3.6. Trail Length by Electoral Area (Kilometres)



SOURCES

CVRD Community and Regional Parks and Trails Annual Report 2015 (pg. 3) CVRD parks department

REPORTING PROTOCOLS

The parks department maintains information on trails, and these can be readily accessed for reporting. GIS can provide further spatialized analysis for approximately one day per reporting cycle.

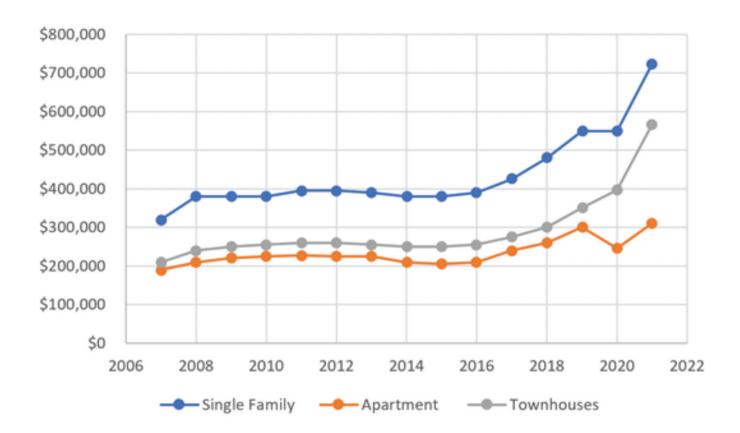
13. CVRD House Prices

DESCRIPTION

Monitoring house prices provides data on the relative changes in affordability and land value over time.

DATA

Table 3.7. Average Home Value by Type in the CVRD from 2007–2019



SOURCES

VIREB 2021 Report

CVRD Housing Needs Assessment Report (pg. 57)

REPORTING PROTOCOLS

Current data is continually available through the Vancouver Island Real Estate Board (VIREB) and therefore easy to report on for every reporting cycle.

14. Housing Affordability

DESCRIPTION

Affordability of housing is measured as a ratio of the cost of housing to household income and this can be addressed for different types and tenures of housing. This information informs plans and policies regarding how housing prices are impacting households in the CVRD. The "affordability standard" is understood as housing costs are no more than 30% of household income.

DATA

Table 3.8. Owner Households Below Affordability Standard from 2006–2016

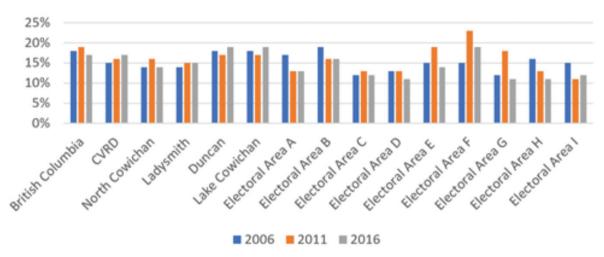
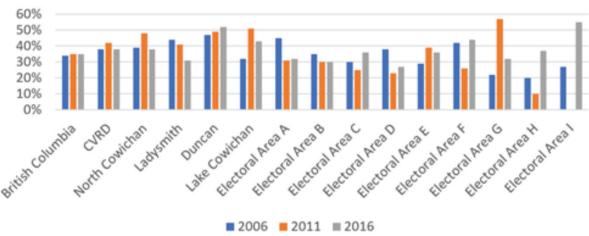


Table 3.9. Renter Households Below Affordability Standard from 2006–2016



SOURCES

CVRD Housing Needs Assessment Appendix I

REPORTING PROTOCOLS

This information is available through the Housing Needs Reports, which will be updated every five years with current census data.

15. Housing Growth and Unit Types

DESCRIPTION

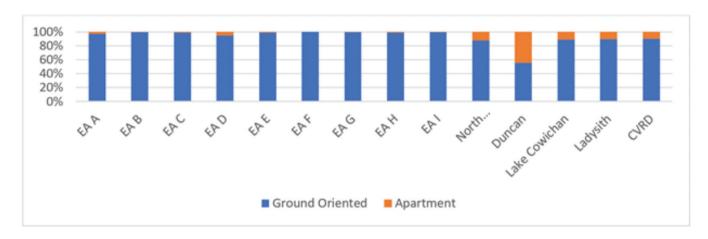
Monitoring growth in homes by type and area informs policy, plans and infrastructure investments.

DATA

Table 3.10 Percentage of Growth Between Housing Types in the CVRD from 2006–2016



Table 3.11. Housing Types by Electoral Area



SOURCES

Regional Housing Needs Assessment Cowichan Valley Regional District January 2021 (pg. 49)

REPORTING PROTOCOLS

Census data can be gathered and then spatialized to electoral area and updated on census timelines. It is expected to take two to three days of GIS time to update this metric per reporting cycle.

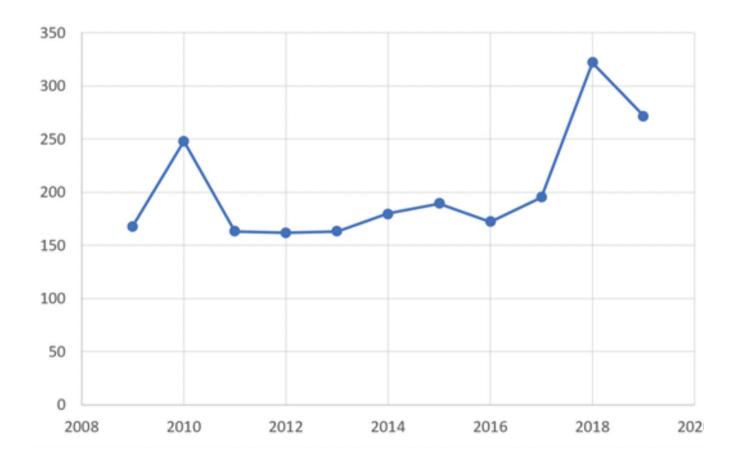
16. Housing Starts

DESCRIPTION

Housing starts per year is an important metric that monitors ongoing supply of housing in a region.

DATA

Table 3.12. Housing Starts in the CVRD



SOURCES

BC Community Information Tool

REPORTING PROTOCOLS

The Province is tracking this data regularly. It is readily available from the Province's website for each reporting cycle.

17. Sales to Inventory Ratio for Housing

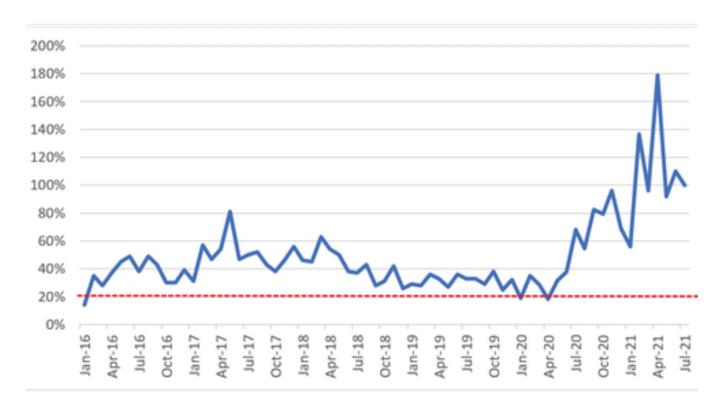
DESCRIPTION

The sales-to-inventory ratio compares demand to supply and is therefore a key metric of whether home prices will rise or fall. Monitoring this ratio over time provides important information on whether the housing supply is keeping up with demand and whether housing will become increasingly more expensive.

A balanced market exists where the ratio is around 20% or there are roughly five homes available for sale for each one sold per unit of time (month). If the ratio is higher, it means there are fewer available, the region is in a "sellers' market" and home prices will likely escalate. When the ratio is over 100%, it means that more homes are being sold in a month than are being listed, and the existing inventory is being rapidly drawn down.

DATA

Table 3.13. Sales to Active Listing Ratio in the CVRD



SOURCES

VIREB 2021 Report

REPORTING PROTOCOLS

Data is available from VIREB and can be readily accessed for each reporting cycle.

Expand Mobility Options

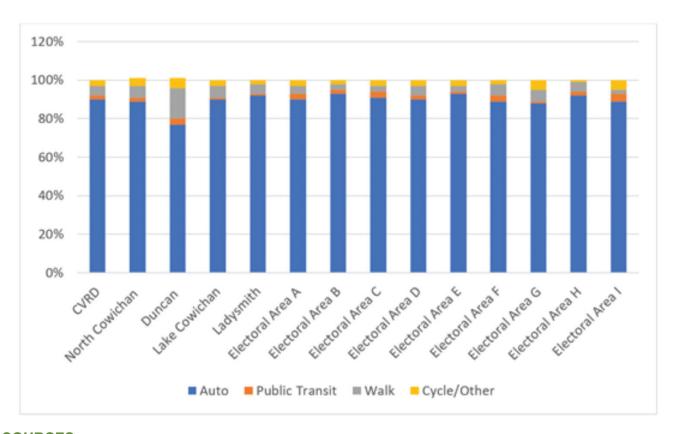
18. Mode of Transportation to Work by Electoral Area

DESCRIPTION

Modal share indicates the percentage of CVRD residents using different modes (driving, walking, cycling or taking transit) to get to work. It is also indicative of climate emissions and infrastructure impacts from transportation and can help inform land use plans and transportation policies and programs.

DATA

Table 4.1. Modes of Transportation to Work



SOURCES

Addendum to the Long-Range Projections of Population, Housing and Employment in The Cowichan Valley Regional District (2019b, pg. 3)

REPORTING PROTOCOLS

Updated information for modal share is provided in every census update, as well as in Island Health's community profile surveys. This information is readily available and easy to include in each reporting cycle.

19. Percentage of Population within 400m of a Transit Line

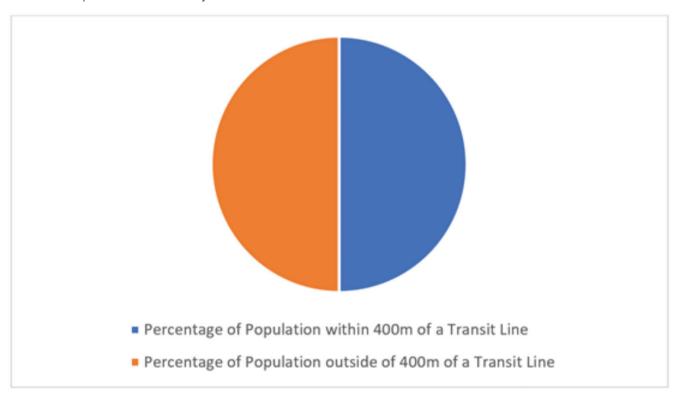
DESCRIPTION

This metric shows what percentage of the population has relatively convenient access to basic public transit services.

DATA

As of 2016, approximately 50% of residents live within 400m of a transit line

Table 4.2 Population's Proximity to a Transit Line in the CVRD



SOURCES

Census BC Transit

REPORTING PROTOCOLS

This data is compiled through a combination of census data and updated maps from BC Transit. It will take approximately two days of work for GIS to update this information for every reporting cycle.

Protect & Restore Natural Assets

20. Percentage of Area and Hectares Classified as Environmentally Sensitive

DESCRIPTION

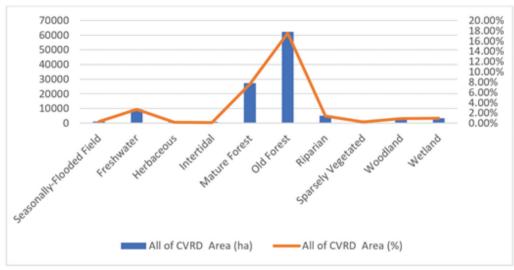
This metric shows the area and percentage of the region with different environmental sensitivities.

DATA

Table 5.1 Environmentally Sensitive Areas (Ha) in the CVRD

ESA Type	Area (ha)
Seasonally Flooded Field	1,110.5
Freshwater	9,449.1
Herbaceous	609.8
Intertidal	304.1
Mature Forest	27,272.7
Old Forest	62,298.0
Riparian	5,158.1
Sparsely Vegetated	935.7
Woodland	3,192.2
Wetland	2,207.1
Total	113,628.2
Study Area (ha)	355,147.0

Table 5.2 Environmentally Sensitive Area Breakdown by Sensitive Environment Inventory Class in the CVRD



SOURCES

Environmentally Sensitive Areas Mapping in the Cowichan Region: Phase II (2018, pg. 9, Appendix D) An Inventory of ESAs within the Cowichan Region

REPORTING PROTOCOLS

The availability of this information will rely on the Province updating its sensitive ecosystem inventories. It can then be spatialized for the CVRD by GIS, requiring several days of work for each reporting cycle.

21. Species at Risk

DESCRIPTION

This metric shows the species in the region listed as being at risk.

DATA

Table 5.3 Number of Red- and Blue-Listed Animal Species in the CVRD

Group	Red	Blue	Total
Amphibians	2	3	5
Birds	4	16	20
Fish	2	1	3
Invertebrates	15	16	31
Mammals	3	5	8

Table 5.4 Number of Endangered Plant Species in the CVRD

Group	Class	Blue	Red	Total
Non-vascular Plants		7		7
Vascular Plants	Conifer	1		1
	Dicotyledons	17	27	44
	Ferns	1		1
	Monocotyledons	6	2	8
	Quillworts	1		1
	Total	33	29	62

SOURCES

CVRD Species at Risk (pg. 3)

REPORTING PROTOCOLS

The availability of this information in the future will be dependent on Province's ecosystem updates on species at risk in the region. If the updates are done, then the information will be readily available for future reporting cycles.

22. Air Quality (PM 2.5) – 24 hr Peak + 1 Year Average (micrograms per cubic metre [ug/m³])

DESCRIPTION

Air quality metrics show the level of stress or health risk in the valley related to air quality, including the linkages to wildfires and woodstoves. The government only has a few air quality sensors in the region at this time and these are used in this dashboard as they are expected to be continuous and reliable in the future.

DATA

Table 5.5 Annual Mean PM 2.5 (ug/m³) from the Crofton Substation

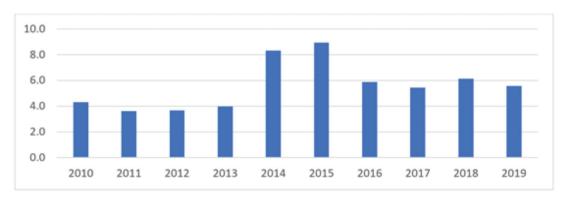
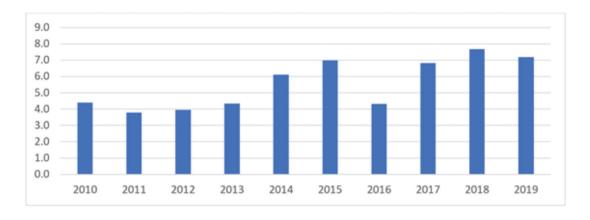


Table 5.6 Annual Mean PM 2.5 (ug/m³) from the Duncan Deykin Avenue



SOURCES

Provincial air quality data

REPORTING PROTOCOLS

The information is relatively readily available from provincial sources. GIS can access this data relatively easily, with approximately one day of work for future reporting cycles.



Strengthen Local Food & Agricultural Systems

23. ALR Exclusions and Inclusions

DESCRIPTION

This information highlights changes in land area in the Agricultural Land Reserve (ALR) within the region.

DATA

Table 6.1 Exclusions and Inclusions of Agricultural Land Reserve (Ha) in the CVRD

Yea	r Inclusions	Exclusions	Net Change
2000	0.0	0.0	0.0
200	1 0.0	0.0	0.0
2002	2 14.0	35.0	-21.0
2003	3 0.0	18.2	-18.2
2004	4 2.4	36.8	-34.4
200	5 80.9	3.0	77.9
2000	6.0	0.0	0.0
200	7 54.3	30.0	24.3
2008	5	4	1
2009	9 0	11.3	-11.3
2010	50.6	0	50.6
201	1 17.3	2.2	15.1
2012	2 3.1	5.3	-2.2
2013	3 3.3	5.3	-2
2014	4 0.0	0.0	0.0
201	5 0.0	0.0	0.0
2010	6.0	0.0	0.0
201	7 0.0	0.0	0.0
2018	8 0.0	0.0	0.0
2019	9 0.0	0.0	0.0
2020	0.0	5.5	-5.5
Total	230.9	156.6	74.3

SOURCES

Agricultural Land Commission (ALC)

REPORTING PROTOCOLS

The current data is latest and is readily available on the ALC website. GIS regularly gathers data on the ALR from the ALC and can readily access this data from the ALC for future reporting cycles.

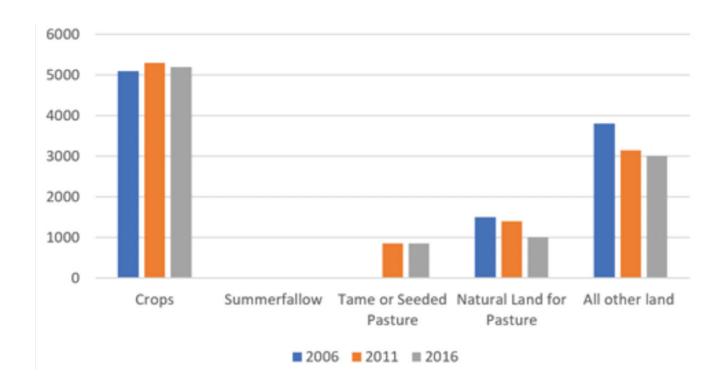
24. Land in Food/Crop Production

DESCRIPTION

This metric shows the area of agricultural land in use and the land's uses. It tracks agricultural productivity and informs plans and policies to increase food system productivity.

DATA

Table 6.2 Agricultural Land Use in CVRD (Ha)



SOURCES

Agriculture in Brief: Cowichan Valley Regional District (2016, pg. 1)

REPORTING PROTOCOLS

This information is available from the Ministry of Agriculture, Forestry and Fisheries through a special request. It will take approximately one day of time per reporting cycle for GIS to arrange to get this information from the Ministry and spatialize it.

Enhance Regional Prosperity

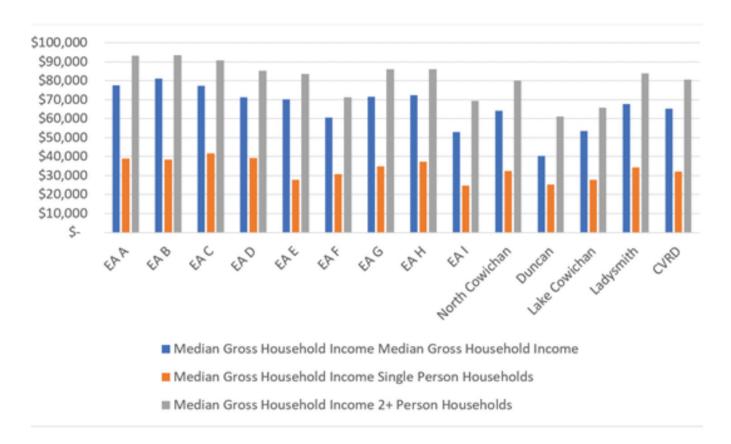
25. Median and Gross Incomes—Average and for One- and Two-Person Households

DESCRIPTION

This metric reveals the level of income and prosperity in the region.

DATA

Table 7.1 Median Gross Income by Region



SOURCES

Long range projections of population, housing and employment in the Cowichan Valley Regional District (2019, pg. 35-37)

REPORTING PROTOCOLS

This information is available through census data and will be available through StatsCan every five years for each reporting cycle.

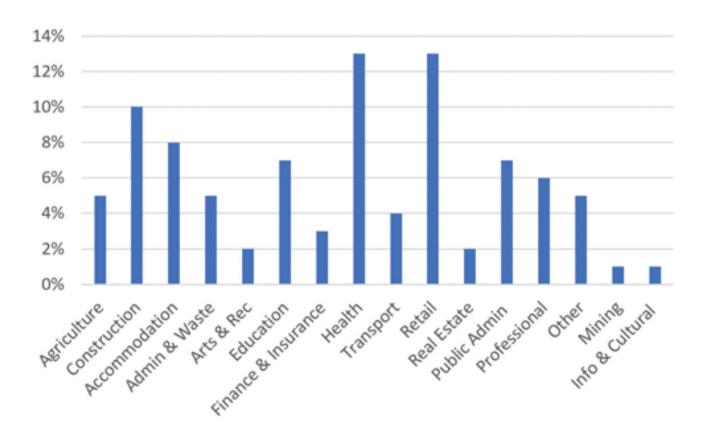
26. Labour Force by Industry

DESCRIPTION

The CVRD has a range of economic sectors that are growing and changing. Tracking them provides information on how the economy is changing and any implications to the region's plans and policies that should be addressed as a result.

DATA

Table 7.2 Labour Force Percentage by Industry Sector in the CVRD



SOURCES

BC Community Information Tool

REPORTING PROTOCOLS

The Province is tracking this data regularly and it will be readily available for future reporting cycles.

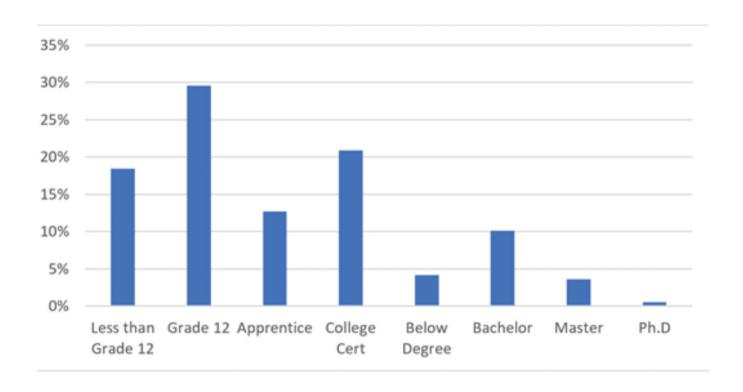
27. Highest Level of Education in the CVRD (Age 15+)

DESCRIPTION

Monitoring the level of education is important to determine public health and future labour trends in the region.

DATA

Table 7.3 Highest Level of Education in the CVRD Age 15+



SOURCES

BC Community Information Tool

REPORTING PROTOCOLS

The Province is tracking this data regularly and it will be readily available for future reporting cycles.

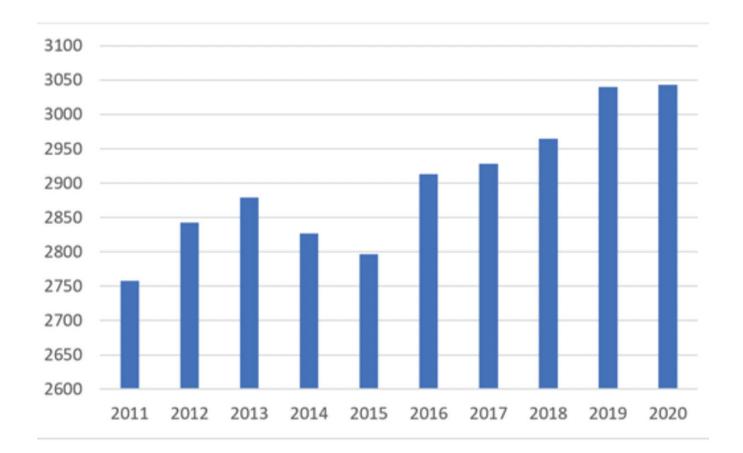
28. Growth of Business in the Region

DESCRIPTION

This metric shows how the number of businesses in the CVRD is growing.

DATA

Table 7.4. Businesses (with employees), 2011–2020 (December) in the Cowichan Valley



SOURCES

Business Location Counts by Employee Size, 2011–2020 (December)

REPORTING PROTOCOLS

This information is available from the Province. It is expected to take approximately one day of GIS time to secure and spatialize this information per reporting cycle.

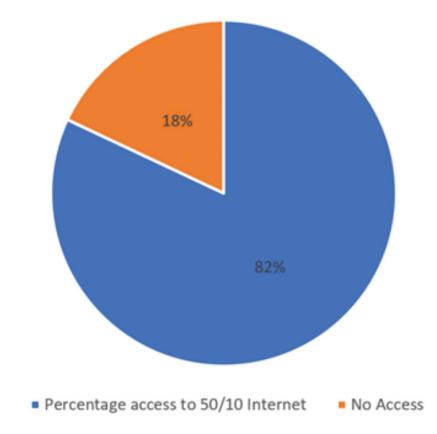
29. Internet Connectivity in the CVRD

DESCRIPTION

This metric monitors the percentage of population/households that have access to 50/10 Internet – Cowichan Valley Regional District. This information is important as access to the internet is an essential economic and social element in contemporary society.

DATA

Table 7.5 Percentage of Population/Households that have Access to 50/10 Internet – Cowichan Valley Regional District



SOURCES

BC Community Information Tool

REPORTING PROTOCOLS

This information is readily available from the Province for future reporting cycles.

