

DRINKING WATER SYSTEM ANNUAL REPORT

Reporting Period: January 1st to December 31st, (year)

Water System

Water System Owner

Primary Contact Name (Operator or Manager)

Phone Number (Operator or Manager)

E-mail (Operator or Manager)

DESCRIBE YOUR WATER SUPPLY SYSTEM

What is the Source(s) of Raw Water?

☐ Deep Well ☐ Shallow Well ☐ Surface Water ☐ Other

If other, specify details:

Does the Drinking Water System have Primary Disinfection?

☐ Yes ☐ No

☐ Chlorination ☐ Ultraviolet Light ☐ Ozone ☐ Other

If other, specify details:

Does the Drinking Water System have Secondary Disinfection?

☐ Yes ☐ No

☐ Chlorination ☐ Other

If other, specify details:

Does the Drinking Water System have Filtration?

☐ Yes ☐ No

Check all boxes that apply

☐ Cartridge Filter(s) ☐ Carbon Filter ☐ Sand Filtration ☐ Reverse Osmosis ☐ Other

If other, specify details:

PUBLIC REPORTING

Emergency Response & Contingency Plan (ERCP)

Is your ERCP up to Date? ☐ Yes ☐ No

How do you Inform the System Users of the ERCP?

☐ Hand Delivered ☐ Bulletin Board ☐ Newspaper ☐ Utility Bill Insert ☐ Website

☐ Other (specify details) CVRD Engineering Services, 175 Ingram Street, Duncan, BC

Drinking Water System Annual Report

How do you Inform the System Users of the Annual Report?

☐ Hand Delivered ☐ Bulletin Board ☐ Newspaper ☐ Utility Bill Insert ☐ Website

☐ Other (specify details)

COMPLIANCE WITH OPERATING PERMIT

List the conditions of your Operating Permit (Contact the DWO for a copy if needed):

Are you in compliance with your Operating Permit?

☐ Yes

☐ No

BACTERIOLOGICAL TESTING AND DRINKING WATER PROTECTION REGULATION WATER QUALITY STANDARDS

How many bacteriological samples were collected during this reporting period?

What is the minimum required sampling frequency for this system? (#samples/month)

Additional sampling details:

Was the minimum required sampling frequency achieved?

☐ Yes

☐ No

Comments:

Bacteriological summary attached to this report?

☐ Yes

☐ No

If no, how do the users of the system view the results?

WATER QUALITY STANDARDS FOR POTABLE WATER

Parameter:	Standard:	Did this system meet standard?	
Escherichia coli (for all samples)	No detectable <i>Escherichia coli</i> per 100ml	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Total Coliform Bacteria (if only 1 sample collected in a 30 day period)	No detectable total coliform bacteria per 100ml	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Total Coliform Bacteria (if more than 1 sample collected in a 30 day period)	No more than 10% of samples contain total coliform bacteria, and No sample has more than 10 total coliform bacteria per 100ml	<input type="checkbox"/> Yes	<input type="checkbox"/> No

If the system did not meet any of above Drinking Water Protection Regulation standards, record the results in the table below; attach additional sheets if necessary.

Date	TC/100ml	E.coli/100ml	Reason	Corrective Action

CHEMICAL SAMPLING COMPLETED DURING THIS REPORTING PERIOD

Was any chemical sampling conducted during reporting period? ☐ Yes ☐ No

If no, when were the last chemical samples conducted for this system? (date) ☐ Don't know

If yes, attach a list of the chemical results

If any water samples did not meet the Guidelines for Canadian Drinking Water Quality, record the results in the table below; attach additional sheets if necessary.

Next scheduled full chemical test (date)

Parameter	Result	Corrective Action / Treatment / Comments

ADDITIONAL TESTING

Does the system have analyzers for continuous monitoring? ☐ Yes ☐ No

If yes, check all boxes that apply:

☐ Chlorine ☐ Turbidity ☐ Other (details)

Are the results available on request?

If any additional testing or sampling was conducted, record results in the table below; attach additional sheets if necessary.

Additional Testing & Reason for Sampling	Corrective Action Taken

WATER QUALITY COMPLAINTS

Were there any water quality complaints in this reporting period? (e.g. taste, odour, colour etc.) ☐ Yes ☐ No

If yes, complete the table below; attach additional sheets if necessary.

Date	Water Quality Complaint	Corrective Action / Treatment

OPERATIONAL PROBLEMS

Were there any operational problems during this reporting period? (e.g. insufficient water supply, malfunction of disinfection equipment, line breaks, elevated turbidity etc.).

☐ Yes

☐ No

If yes, complete the table below; attach additional sheets if necessary.

Incident Date	Type of Operational Problem	Corrective Action Taken

MAJOR UPGRADES/REPAIRS & EXPENSES

Were there any major upgrades/repairs or any major costs incurred during this reporting period?

☐ Yes

☐ No

If yes, complete the table below; attach additional sheets if necessary.

Major Upgrades/Expenses	Details
Improvements required by DWO	
Additions/changes to system	
Purchase or install new equipment	
Equipment repair or replacement	
Annual maintenance of system	
Specialist report	
Other	

FUTURE IMPROVEMENTS

Are there any plans for future improvements?

☐ Yes

☐ No

If yes, complete the table below; attach additional sheets if necessary.

Future Upgrades or Improvements	Estimated Date of Completion

Click here to enter a date.

DATE COMPLETED:

COMPLETED BY:

Future upgrades or improvements	Estimated date of Completion
Rebuilt suction header out of reservoir	2020
Loop the Uplands watermain	2020
Replace suction headers in treatment system	2022/2023
Replace aging pipe headers	2024/2025
Groundwater monitoring (data collection) all wells	2020



ARBUTUS RIDGE RETIREMENT VILLAGE

Facility Location:

600 Fairways Place
Cobble Hill

Facility Information:

Facility Type: 301-10000 (DWT)

Facility Sampling History:

Location	Date	Total Coliform	E.Coli
S-3 3420 Arbutus Drive South, S-3 Turf Valve At EOL	18-Dec-2018	L1	L1
S-2 Clubhouse-EOL, S-2 Turf Valve	11-Dec-2018	L1	L1
S-2 Clubhouse-EOL, S-2 Turf Valve	11-Dec-2018	L1	L1
S-4 3658 Marine View -PRV Chamber, S-4 PRV Chamber	11-Dec-2018	L1	L1
S-1-Country Club Parkway, S-1 Uplands Booster Station -Spigot	4-Dec-2018	L1	L1
S-5 3540 Ocean View Crescent, S-5 PRV chamber	26-Nov-2018	L1	L1
S-4 3658 Marine View -PRV Chamber, S-4 PRV Chamber	20-Nov-2018	L1	L1
S-3 3420 Arbutus Drive South, S-3 Turf Valve At EOL	13-Nov-2018	L1	L1
S-6 Reservoir Site, S-6 Spigot on reservoir outlet	13-Nov-2018	L1	L1
S-2 Clubhouse-EOL, S-2 Turf Valve	6-Nov-2018	L1	L1
S-1-Country Club Parkway, S-1 Uplands Booster Station -Spigot	29-Oct-2018	L1	L1
S-4 3658 Marine View -PRV Chamber, S-4 PRV Chamber	22-Oct-2018	L1	L1
S-6 Reservoir Site, S-6 Spigot on reservoir outlet	22-Oct-2018	L1	L1
S-3 3420 Arbutus Drive South, S-3 Turf Valve At EOL	16-Oct-2018	L1	L1



S-2 Clubhouse-EOL, S-2 Turf Valve	10-Oct-2018	L1	L1
S-5 3540 Ocean View Crescent, S-5 PRV chamber	10-Oct-2018	L1	L1
S-1-Country Club Parkway, S-1 Uplands Booster Station -Spigot	2-Oct-2018	L1	L1
S-6 Reservoir Site, S-6 Spigot on reservoir outlet	25-Sep-2018	L1	L1
S-4 3658 Marine View -PRV Chamber, S-4 PRV Chamber	18-Sep-2018	L1	L1
S-3 3420 Arbutus Drive South, S-3 Turf Valve At EOL	11-Sep-2018	L1	L1
S-2 Clubhouse-EOL, S-2 Turf Valve	5-Sep-2018	L1	L1
S-5 3540 Ocean View Crescent, S-5 PRV chamber	5-Sep-2018	L1	L1
S-1-Country Club Parkway, S-1 Uplands Booster Station -Spigot	28-Aug-2018	L1	L1
S-4 3658 Marine View -PRV Chamber, S-4 PRV Chamber	21-Aug-2018	L1	L1
S-6 Reservoir Site, S-6 Spigot on reservoir outlet	21-Aug-2018	L1	L1
S-3 3420 Arbutus Drive South, S-3 Turf Valve At EOL	14-Aug-2018	L1	L1
S-2 Clubhouse-EOL, S-2 Turf Valve	8-Aug-2018	L1	L1
S-5 3540 Ocean View Crescent, S-5 PRV chamber	8-Aug-2018	L1	L1
S-4 3658 Marine View -PRV Chamber, S-4 PRV Chamber	23-Jul-2018	L1	L1
S-6 Reservoir Site, S-6 Spigot on reservoir outlet	23-Jul-2018	L1	L1
S-3 3420 Arbutus Drive South, S-3 Turf Valve At EOL	16-Jul-2018	L1	L1
S-2 Clubhouse-EOL, S-2 Turf Valve	9-Jul-2018	L1	L1
S-5 3540 Ocean View Crescent, S-5 PRV chamber	9-Jul-2018	L1	L1
S-1-Country Club Parkway, S-1 Uplands Booster Station -Spigot	3-Jul-2018	L1	L1
S-5 3540 Ocean View Crescent, S-5 PRV chamber	27-Jun-2018	L1	L1
S-4 3658 Marine View -PRV Chamber, S-4 PRV Chamber	18-Jun-2018	L1	L1
S-3 3420 Arbutus Drive South, S-3 Turf Valve At EOL	12-Jun-2018	L1	L1
S-6 Reservoir Site, S-6 Spigot on reservoir outlet	12-Jun-2018	L1	L1
S-2 Clubhouse-EOL, S-2 Turf Valve	4-Jun-2018	L1	L1
S-1-Country Club Parkway, S-1 Uplands Booster Station -Spigot	28-May-2018	L1	L1
S-1-Country Club Parkway, S-1 Uplands Booster Station -Spigot	23-May-2018	L1	L1
S-4 3658 Marine View -PRV Chamber, S-4 PRV Chamber	14-May-2018	L1	L1
S-6 Reservoir Site, S-6 Spigot on reservoir outlet	14-May-2018	L1	L1
S-3 3420 Arbutus Drive South, S-3 Turf Valve At EOL	7-May-2018	L1	L1



S-2 Clubhouse-EOL, S-2 Turf Valve	30-Apr-2018	L1	L1
S-5 3540 Ocean View Crescent, S-5 PRV chamber	30-Apr-2018	L1	L1
S-5 3540 Ocean View Crescent, S-5 PRV chamber	24-Apr-2018	L1	L1
S-4 3658 Marine View -PRV Chamber, S-4 PRV Chamber	16-Apr-2018	L1	L1
S-3 3420 Arbutus Drive South, S-3 Turf Valve At EOL	10-Apr-2018	L1	L1
S-6 Reservoir Site, S-6 Spigot on reservoir outlet	10-Apr-2018	L1	L1
S-2 Clubhouse-EOL, S-2 Turf Valve	3-Apr-2018	L1	L1
S-4 3658 Marine View -PRV Chamber, S-4 PRV Chamber	27-Mar-2018	L1	L1
S-6 Reservoir Site, S-6 Spigot on reservoir outlet	27-Mar-2018	L1	L1
S-1-Country Club Parkway, S-1 Uplands Booster Station -Spigot	19-Mar-2018	L1	L1
S-3 3420 Arbutus Drive South, S-3 Turf Valve At EOL	13-Mar-2018	L1	L1
S-2 Clubhouse-EOL, S-2 Turf Valve	5-Mar-2018	L1	L1
S-5 3540 Ocean View Crescent, S-5 PRV chamber	5-Mar-2018	L1	L1
S-1-Country Club Parkway, S-1 Uplands Booster Station -Spigot	26-Feb-2018	L1	L1
S-5 3540 Ocean View Crescent, S-5 PRV chamber	26-Feb-2018	L1	L1
S-4 3658 Marine View -PRV Chamber, S-4 PRV Chamber	19-Feb-2018	L1	L1
S-6 Reservoir Site, S-6 Spigot on reservoir outlet	19-Feb-2018	L1	L1
S-3 3420 Arbutus Drive South, S-3 Turf Valve At EOL	13-Feb-2018	L1	L1
S-2 Clubhouse-EOL, S-2 Turf Valve	5-Feb-2018	L1	L1
S-4 3658 Marine View -PRV Chamber, S-4 PRV Chamber	22-Jan-2018	L1	L1
S-6 Reservoir Site, S-6 Spigot on reservoir outlet	22-Jan-2018	L1	L1
S-3 3420 Arbutus Drive South, S-3 Turf Valve At EOL	16-Jan-2018	L1	L1
S-2 Clubhouse-EOL, S-2 Turf Valve	8-Jan-2018	L1	L1
S-5 3540 Ocean View Crescent, S-5 PRV chamber	8-Jan-2018	L1	L1
S-1-Country Club Parkway, S-1 Uplands Booster Station -Spigot	3-Jan-2018	L1	L1

Laboratory Report**ALS Environmental**

Report For: Cowichan Valley Regional District
Received: 07/09/2018 13:10
Report ID: L2110361
Report Name: ALS Final Results Report

Sample ID: L2110361-1

Water System: Arbutus Ridge Estates Water (AREW)
Facility: Distribution
Sampling Pt: S4-3658 Marine View PRV Chamber (2-4-MD, 27AC1)
Comment: S4-3658 MARINE VIEW PRV CHAMBER
Sampled: 06/11/2018 10:20

INORGANIC		Criteria & Type		Status
Aluminum (total)	< 0.010 mg/L	<=0.1	Operational - Conventional	Final
Ammonia (total, as N)	< 0.0050 mg/L			Final
Antimony (total)	< 0.00050 mg/L	<=0.006	MAC	Final
Arsenic (total)	0.00271 mg/L	<=0.01	MAC	Final
Barium (total)	< 0.010 mg/L	<=1	MAC	Final
Beryllium (total)	< 0.0050 mg/L			Final
Bismuth (total)	< 0.20 mg/L			Final
Boron (total)	< 0.10 mg/L	<=5	MAC	Final
Bromide	< 0.050 mg/L			Final
Cadmium (total)	< 0.00020 mg/L	<=0.005	MAC	Final
Calcium (total)	15.7 mg/L			Final
Chloride	5.57 mg/L	<=250	AO	Final
Chromium (total)	0.0047 mg/L	<=0.05	MAC	Final
Cobalt (total)	< 0.010 mg/L			Final
Copper (total)	< 0.0010 mg/L	<=1	AO	Final
Fluoride	0.046 mg/L	<=1.5	MAC	Final
Iron (total)	< 0.030 mg/L	<=0.3	AO	Final
Lead (total)	< 0.00050 mg/L	<=0.005	MAC	Final
Lithium (total)	< 0.010 mg/L			Final
Magnesium (total)	6.56 mg/L			Final
Manganese (total)	< 0.0020 mg/L	<=0.12	MAC	Final
Mercury (total)	< 0.00020 mg/L	<=0.001	MAC	Final
Molybdenum (total)	< 0.030 mg/L			Final
Nickel (total)	< 0.050 mg/L			Final
Nitrate (as N)	0.244 mg/L	<=10	MAC	Final
Nitrate + Nitrite (as N)	0.244 mg/L	<=10	User-Defined	Final
Nitrite (as N)	< 0.0010 mg/L	<=1	MAC	Final
Phosphorus (total)	< 0.30 mg/L			Final
Potassium (total)	0.83 mg/L			Final
Selenium (total)	< 0.0010 mg/L	<=0.05	MAC	Final
Silicon (total, as Si)	9.19 mg/L			Final
Silver (total)	< 0.010 mg/L			Final
Sodium (total)	6.8 mg/L	<=200	AO	Final

Laboratory Report

ALS Environmental

Report Name: ALS Final Results Report

Sample ID: L2110361-1 (continued)
Water System: Arbutus Ridge Estates Water (AREW)
Facility: Distribution
Sampling Pt: S4-3658 Marine View PRV Chamber (2-4-MD, 27AC1)
Comment: S4-3658 MARINE VIEW PRV CHAMBER
Sampled: 06/11/2018 10:20

INORGANIC			Criteria & Type		Status
Strontium (total)	0.0633 mg/L				Final
Sulphate	2.37 mg/L	<=500	AO		Final
Sulphide (total, as S)	< 0.018 mg/L				Final
Thallium (total)	< 0.20 mg/L				Final
Tin (total)	< 0.030 mg/L				Final
Titanium (total)	< 0.010 mg/L				Final
Vanadium (total)	< 0.030 mg/L				Final
Zinc (total)	0.0051 mg/L	<=5	AO		Final
MICROORGANISMS			Criteria & Type		Status
Background Bacteria	< 1 CFU/100ml	<=200,OG	User-Defined		Final
Escherichia coli / E. coli (counts)	< 1 CFU/100ml	<=0,P	Microbiological Standard		Final
Fecal (thermal tolerant) Coliforms (counts)	< 1 CFU/100ml	<=0,OG	Microbiological Standard		Final
Heterotrophic Plate Count / HPC	< 1 CFU/ml	<=5	User-Defined		Final
Iron Bacteria (MPN / PA)	SC				Final
Sulfate Reducing Bacteria	SC				Final
Total Coliforms (counts)	< 1 CFU/100ml	<=0,OG	User-Defined		Final
ORGANIC			Criteria & Type		Status
Tannins and Lignins	< 0.10 mg/L				Final
Total Kjeldahl Nitrogen / TKN	< 0.050 mg/L				Final
Total Organic Carbon / TOC	< 0.50 mg/L				Final
PHYSICAL			Criteria & Type		Status
Alkalinity (total, as CaCO3)	71.2 mg/L				Final
Colour	< 5.0 CU	<=15	AO		Final
Conductivity	162 uS/cm				Final
Hardness (total, as CaCO3)	66.3 mg/L				Final
Langelier Index	-0.22				Final
Langelier Index (@ 20 C)	16.2				Final
pH	8.13		Current Level		Final
pH	8.2		Current Level		Final
Total Dissolved Solids / TDS	117 mg/L	<=500	AO		Final
Turbidity	0.28 NTU	<=5	User-Defined		Final

Laboratory Report

ALS Environmental

Report Name: ALS Final Results Report

Sample ID: L2110361-1 (continued)
Water System: Arbutus Ridge Estates Water (AREW)
Facility: Distribution
Sampling Pt: S4-3658 Marine View PRV Chamber (2-4-MD, 27AC1)
Comment: S4-3658 MARINE VIEW PRV CHAMBER
Sampled: 06/11/2018 10:20

RADIONUCLIDES		Criteria & Type	Status
Uranium (total)	0.00020 mg/L	<=0.02 MAC	Final

Result Legend

P=present, A=absent, PR=presumptive, ND=non-detect, OR=over-range, OG=overgrown, Y=yes, N=no,
TNTC=too numerous to count, NR=no result, NT=not tested, IG=ignore, ER=external report, SC=see comment
< means less than lower detection limit shown
> means greater than upper detection limit shown
« means detected & less than number shown
» means detected & greater than number shown
* Indicates Criteria is exceeded